

# Our Lady's Catholic Primary School Wellingborough

*Jesus said, "Love one another as I have loved you."*



## **Visitor's Policy**

Approved 27/08/2020

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## Visitor's Policy

**Date Approved: 27/08/2020**

**Next Review: July 2021**

Signed

*Headteacher*

Date 28/08/2020

## **Policy Statement**

In keeping with our school mission statement, the Staff and Governors of Our Lady's Catholic Primary School assures all visitors a warm, friendly and professional welcome to our school, whatever the purpose of their visit.

The School has a legal duty of care for the health, safety, security and wellbeing of all pupils and staff. This duty of care incorporates the duty to "safeguard" all pupils from subjection to any form of harm, abuse or nuisance. It is the responsibility of the Governing Body and senior staff to ensure that this duty is uncompromised at all times. In performing this duty, the Governing Body recognises that there can be no complacency where child protection and safeguarding procedures are concerned. The School therefore requires that ALL VISITORS (without exception) comply with the following policy and procedures. Failure so to do will result in the visitor being required to leave the school site.

## **Policy Responsibility**

The School Business Manager is the member of staff responsible for implementation, coordination and review of this policy. All breaches of this procedure must be reported to the School Business Manager in the first instance.

## **Policy Aims**

To safeguard all children under this school's responsibility both during school hours curriculum and out of school hours activities which are arranged by the school. The ultimate aim is to ensure that pupils at Our Lady's Catholic Primary School can learn and enjoy extra-curricular experiences, in an environment where they are safe from harm.

## **Policy Objectives**

To have in place a clear protocol and procedure for the admittance of external visitors to the school which is understood by all staff, governors, parents, visitors and conforms to child protection and safeguarding guidelines.

## **Where and to whom the policy applies**

The school is deemed to have control and responsibility for its pupils anywhere on the school site, during normal school hours, during after school activities and on school organised (and supervised) off-site activities.

The policy applies to:

- All staff employed by the school
- All governors of the school
- All parents and pupils of the school
- All external visitors entering the school site during the school day or for after school activities

- Other Education related personnel (County Advisors, Inspectors, NORES)
- Building & Maintenance and all other independent contractors visiting the school premises
- All other independent contractors

### **Protocol and Procedures Visitors to the School**

- All visitors to the school may be asked to bring formal identification with them at the time of their visit (unless they are named on the approved visitors list as set out below). They must follow the procedure below:
- Once on site, all visitors must report to reception first. No visitor is permitted to enter the school via any other entrance under any circumstances.
- At reception, all visitors must state the purpose of their visit and who has invited them. They should be ready to produce formal identification upon request.
- All visitors will be asked to sign the Visitors Record Book which is kept in reception at all times making note of their name, organisation, who they are visiting, car registration and visitor badge number.
- All visitors will be required to wear an identification badge – the badge must remain visible throughout their visit.
- Visitors will then be escorted to their point of contact OR their point of contact will be asked to come to reception to receive the visitor. The contact will then be responsible for them while they are on site.
- The visitor must not be allowed to move about the site unaccompanied unless they are registered on the Approved Visitor List
- Visitors will be required to ensure their bags and mobile phones are stored in a safe and secure location

### **Approved Visitor List**

The School will hold an approved visitor list for visitors who frequently visit the school site to undertake work within the school (including contractors and supply staff). To qualify for this list the visitor must have demonstrated prior to the visit that:

- They have a current clear enhanced DBS check and a copy of this has been registered on the School's Central Record
- A current clear List 99 check has been undertaken by a member of the school office.

- They have the written authorisation of the Headteacher to travel around the school site unaided.

Visitors on the Approved List MUST follow the same procedures on entry to the premises (i.e. come to reception and sign in the visitors' book).

A copy of the Approved Visitor List will be kept at both KS1 & KS2 reception office at all times.

### **Visitors Departure from School**

- On departing the school, visitors MUST leave via the reception area that they used on entry and:
- Enter their departure time in the Visitors Record Book alongside their arrival entry.
- Return the identification badge to reception.
- A member of staff should escort the visitor to the staff car park (ensuring the visitor does not re-enter the school site, potentially breaching security).

### **Unknown/Uninvited Visitors to the School**

If the visit is pre-arranged or scheduled, the staff member who has arranged the visit will let the office staff know in advance. They will detail who they are expecting and what the reason for their visit is. This will be communicated via email to: [office@ourladyscatholic.northants.sch.uk](mailto:office@ourladyscatholic.northants.sch.uk)

Any visitor to the school site who is not wearing an identity badge should be challenged politely to enquire who they are and their business on the school site.

They should then be escorted to reception to sign the visitors' book and be issued with an identity badge.

The procedures under "Visitors to the School" above will then apply.

In the event that the visitor refuses to comply, they should be asked to leave the site immediately and the Headteacher and School Business Manager (or Senior Leader if neither is available) should be informed promptly.

The Headteacher / School Business Manager or Senior Leader will consider the situation and decide if it is necessary to inform the police.

If an unknown/uninvited visitor becomes abusive or aggressive, they will be asked to leave the site immediately and emergency police assistance will be called for.

### **Governors and Volunteers**

All governors and parent helpers must comply with the Disclosure and Barring Service procedures, completing a DBS disclosure form (if not already held) via the School office.

All governors and parent helpers must have a current clear enhanced DBS check and a copy of this has been registered on the School's Central Record.

Governors and parent helpers must sign in and out using the Visitors Book. New governors will be made aware of this policy and familiarise with its procedures as part of their induction. This is the responsibility of the Headteacher, Chair of Governors or Clerk to Governors.

New volunteers will be asked to comply with this policy by staff they first report to when coming into school for an activity or class supporting role.

### **Staff Development**

As part of their induction, new staff will be made conversant with this policy for External Visitors and asked to ensure compliance with its procedures at all times.

### **Linked policies**

This policy and procedures should be read in conjunction with other related school policies, including:

- Safeguarding & Child Protection Policy
- Health, Safety & Wellbeing Policy
- Fire Safety Policy