



North Northamptonshire Council and partners are developing Family Hub networks and want families to play a key part in improving services in their local area. We want to make sure that we hear your voice and views. We have commissioned the University of Northampton to lead a research project so that we can see what is working well and what could be improved.

**Are you expecting a baby soon? Or a parent, carer or family member of children aged 0-19 or of a young person with special educational needs up to 25?**

What are your experiences with current services in Wellingborough? We'd really appreciate you filling in our survey which should take around 10 minutes:

<https://bit.ly/3PHSSJh>

Your responses, which will be kept anonymous, will help us shape services that meet your needs, and those of other local families.

**What are Family Hubs?**

Family Hubs bring together many different services to support you and your family from pregnancy through the early years of childhood and onwards. They support children and young people up to the age of 19, and if they have Special Educational Needs until age 25.

The Hubs are not one building but a network of different physical locations across the local areas, including online virtual support.

**Who can go to Family Hubs?**

Family Hubs are for parents, carers and families with babies, children and young people who live in North Northants.

**How can Family Hubs Help?**

All families may need help from time to time, and the Family Hub will make it easier for you to get the help you need at the right time.

The Hubs will run groups and sessions on parenting, housing, benefit and debt information, childcare entitlements, and providing services that give babies the best start in life. Our Start for Life Offer can be found here: [www.northnorthants.gov.uk/start-life](http://www.northnorthants.gov.uk/start-life).

Support can help you build physical and mental well-being and strong relationships with your baby, children, and partners.

There will always be friendly, experienced staff available to welcome you and help you find what you need.