



18/11/2022

Dear Headteacher / Business Manager,

As currently being highlighted in the media, the UK food supply chain is being adversely impacted by the Ukraine conflict, strikes in Spain, delays at ports and the exceptional rise in the cost of energy. All of these things are compounding the existing supply chain issues caused by Brexit and Covid 19. The issues being experienced are not unique to Dolce and are widely reported in retail and wholesale markets.

Our challenge continues to be to ensure that product quality does not suffer. However, to help with this we may need to change the menu and recipes at certain times as products become impossible to source.

With this in mind we would like to inform you of some changes / possible shortages that we are currently aware of:

- **Eggs** - due to the recent outbreak of avian flu, it has been reported that there is likely to be an egg shortage on the run up to Christmas. We have contingency plans in place with our suppliers though there is likely to be some instances where we will have a shortage.
- **Potatoes / Chips** - due to poor crop yields, potatoes and more specifically chips are likely to become an issue over the next three months. Again, contingency plans are in place however there may be times where chips are not available on the menu.
- **Friday Fish Fillet** - due to a lack of availability from our suppliers, we have removed the fish fillets and replaced them with fish fingers. Alternative dishes on a Friday will be pizza and pasta and this will take effect from Monday.

Please be aware that all Friday fish fillets pre-orders, from Friday 25th November, will be cancelled and parents will need to reorder their child's meal.

- **Turkey** - Although we can not guarantee turkey will be available, we have already started buying turkeys and stockpiling them to do everything we can to ensure they are available in every school.

We will of course update you, where possible, of any menu changes but please bear in mind this may be at very short notice.

If you would like to discuss this further, please do not hesitate to contact your area manager or Customer Care.

Kind Regards,
Dolce Customer Care
customercare@dolce.co.uk
01942 707709 (option 1)

